

Features of Content Manager (TRIM) and Objective ECM

An EDRMS, or electronic document and records management system, enables organisations to manage records regardless of format (paper, electronic or both). As well as providing end users with the ability to store, edit, review and approve content, an EDRMS provides security, auditing and search functionality to protect the integrity and availability of ACT Government records for as long as long as is required.

Through the [Policy on Selection and Implementation of EDRMS Capabilities](#), the ACT Government has endorsed Objective ECM and Content Manager (aka TRIM) as equally fit for purpose EDRMS platforms. To support and enable agencies to determine which product is best fit for their purpose across the organisation, below is an outline of some specifications associated with both products for consideration

Feature sets	Content Manager (TRIM)	Objective ECM
Search Capacity	Simplified as well as advanced search & discovery capabilities. Training recommended to best make use of search capabilities.	Simplified web like end user search, with additional features for advanced users.
User Interface	Record and Container interface similar to physical records management systems.	Windows like file and folder interface familiar to end users
Workflow	Workflow action tracking advanced and customisable providing an adaptable and accountable record of processes and decision making.	Focus on mapping business processes to fixed workflows with integrated reporting. End users can divert workflow to one or more business units when required.
Application Integration	Native integration with Office 365 content and SharePoint	Native integration with Office 365 content.
	Enhanced connectors for SharePoint, other data stores and content solutions widely available from 3 rd party vendors. Optional <i>SAP Archive Link</i> automates document archiving from SAP systems	Objective is positioning itself as an integration provider. Connections with various external content solutions (including search across Content Manager) available at an additional license cost (<i>Connect, GOV365</i> etc).
Customisation	Highly customisable – custom record types and metadata fields, custom interface (wire) can be supported in house or by 3 rd party vendors.	Costly customisation and integration – Licensing requires Objective support & consulting process to make significant customisations & connections
Collaboration	Offers a web client to enable additional access and collaboration features. Currently deployed within ACT Gov as WIRE.	Optional product (Objective Connect) allows specific documents to be shared and edited across agencies.
General Costs?	\$441 per user per year. WIRE is an additional \$45 per year	\$743 per user per year